

## Suzanne Beach

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**From:** Joe Valentino  
**Sent:** Thursday, June 19, 2008 11:06 AM  
**To:** 'Inland Service UA'; monty.davison@inlandservice.com  
**Cc:** Rodney Parker; Suzanne Beach  
**Subject:** Language

I have received several complaints about your language over the last two week.  
I understand you are frustrated, and I appears you are hear against your will, but I ask for a level of professionalism that reflects Inland and the City.  
Telling a resident to go F... him self, or to F... off is just not appropriate or helpful.

I need Inland to be successful, I'm working hard to keep public opinion moving in a positive direction, this dose not help.  
I'm aware there time you have had this language directed to and at you, I have as well. Please do not respond in kind.

Thank you

Joe Valentino