

Joe Valentino

From: Inland Service UA [inland.c1357@att.net]
Sent: Tuesday, May 20, 2008 11:15 AM
To: Rodney Parker; Cathe Armstrong; adrian dellinger; monty.davison@inlandservice.com; ras@inlandservice.com; Joe Valentino
Cc: Jana Bradford; Bob Pryor
Subject: Re: Telephone Call received this morning from Fred Collins at Inland Services

Mr. Parker,

We are not expecting special treatment at Rumpke's facility nor do we expect it. But when a driver calls me back this morning at 06:15 and informs me that the wait to dump is almost two hours from what he is informed by workers on the ground at Rumpke that is where the flag went up. The driver informed this office that they were checking the Rumpke loads going into the container building. I arrived shortly after I called you to the yard and observed 8 trucks in line and that was shortly after 07:00am this morning. I was asked by a gentleman who worked at Rumpke if I needed help and I told him who I was and then asked why it was taking so long and the worker replied with " they are inspecting loads and its a once a month thing." We also sent rear loaders to the facility as well and they are also waiting extremely long time as well. I have personally taken trucks to the facility in the last two weeks and had to wait long times for reasons that we can discuss in person.

As discussed in last weeks meeting, that I, Fred Collins, brought up that the wait time there are killing the production of the trucks. Has this issue been addressed by the City yet to Rumpke? How is that if two rear loaders sit there for over an hour a piece that it is the fault of Inland Service? Please do the math that is not two hours of production lost that is four hours because there are two people per truck. All we asking for is if the city wishes for the material to continue to go to Rumpke then the city needs to put in the call and see what is the problem. If the then the problems continue then go the facility and watch from the road.

Thank you for time in this matter.

Fred Collins
 Regional Director
 ISC

Rodney Parker <rparker@uaoh.net> wrote:

I received a telephone call from Fred this morning who was upset that an Inland truck was waiting in line to dump at Rumpke. Fred stated that " we are getting off on the wrong foot this morning and this is the reason it took them so long to complete their recycling routes yesterday". He stated that "its taking them too long at Rumpke to dump their dual container loads and they need to take their recycling to another MRF." I informed him that I can call RUMPKE and we can discuss at this afternoon's meeting and that we are under contract with RUMPKE for disposal of our recycling.

I called Lester at the RUMPKE's scale house to see if the Inland truck could go ahead in line in front of the other trucks. Lester informed me that Inland truck #402 came in and dumped with

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no problem the paper recyclables but had to go in line with the other trucks to dump the bottles / cans fraction. Lester informed me that when trucks finish late (Rumpke or other haulers) they come in the first thing in the morning to dump their loads. RUMPKE's policy is "first come - first served." He states that some mornings it is congested up until 7:30 a.m. in the morning on the bottles & cans side. Every truck that comes in gets in line for their turn. Lester informed me that "no truck inspections were taking place" as reported from Inland.

I gave a comment several weeks ago in reference to Inland Services on a recycling solution. We used Packer trucks that packed recycling loads which eliminated this problem. The Franklin County Landfill has the same dumping disposal policy as Rumpke. Sometimes we have to wait in line 1 to 1.5 hours to dump our trash loads at the Landfill. This is the way its done in Franklin County. We had to adjust our disposal strategy. Inland may want to do the same to increase their collection efficiencies.